**Jesse Dylan Opel I** **417-499-6525** [**jesse.opelsr@gmail.com**](mailto:jesse.opelsr@gmail.com)

Professional Summary

Results-driven management professional with a strong background in leadership, customer service, and technical skills. Bachelor of Science in Computer Science with hands-on experience in Python, C++, web development, and system networking. Proven ability to optimize operations, increase efficiency, and foster team collaboration. Seeking to leverage leadership and technical expertise in a management or technical role.

Education

Bachelor of Science in Computer Science

Ottawa University Online | GPA: 3.51

Technical & Management Skills

• Programming & Development: Python, C++, HTML, App Development, Website Development

• IT & Networking: System Networking, Process Optimization, SOP Development

• Leadership & Operations: Team Leadership, Employee Training, Productivity Optimization

• Customer Service: Sales Strategy, Cross-Department Collaboration, Customer Engagement

Professional Experience

Schreiber Foods Inc., Carthage, MO

Utility | August 2017 – Present

• Led production line and shift to the highest efficiency in the department, improving output.

• Implemented rotation strategies to reduce employee fatigue and improve morale.

• Fostered a culture of productivity by introducing competitive performance tracking across shifts.

• Optimized Standard Operating Procedures (SOPs) to reduce downtime and improve workflow efficiency.

Murphy USA, Various Locations (Webb City, MO / Ankeny, IA / Winchester, VA)

Store Manager | February 2014 – July 2017

• Maintained a 100% employee retention rate, fostering a positive work environment.

• Led sales team to top performance in special promotional campaigns, exceeding sales targets.

• Implemented accountability measures to streamline shift transitions and improve efficiency.

• Created inter-store productivity challenges, driving higher engagement and performance.

Sam’s Club, Joplin, MO

Deli Processor / Café Associate | September 2013 – July 2014

• Supported cross-departmental collaboration to improve service speed and efficiency.

Star Furniture (Furniture and Mattress Liquidation), Clarksburg, WV

Sales Associate | March 2012 – August 2013

• Organized team-building exercises to enhance morale and collaboration among employees.

Volunteer Experience

Souls Harbor Food Pantry, Joplin, MO | Volunteer (March 2015 – Present)

• Assist in community outreach initiatives, distributing food and resources to those in need.

References

Available upon request.